



Industry Number Management Services Ltd [ABN 35 080 344 190]

The census date for the ACMA's Annual Numbering Charge (ANC) is the first Sunday in April each year

How it Works

ACMA takes a snapshot of the INMS database each year on the first Sunday in April. The ACMA then makes a determination which sets the rate of the ANC. So the rate of the ANC has not yet been determined and will be determined by the ACMA after they have the information from INMS.

The ACMA will then collect the ANC from INMS subscribers directly. So if your company name is recorded as the allocatee on the INMS database, your company will be charged the ANC for that number. INMS has no involvement in the invoicing or collection of the ANC. Please be aware however that INMS can be directed by the ACMA to refuse to allocate any further numbers to any subscriber with an outstanding ANC liability.

What number states attract the ANC?

All allocated numbers in the INMS database except those in "Quarantine" will attract the ANC. Please note that even numbers that have only been "withheld" or "reserved" or "suspended" will be charged the ANC.

How do I return Withheld and Reserved numbers to the pool?

You can return withheld and reserved numbers to the pool by doing the "Return Service Number" transaction. This transaction is free of charge.

What is a "Quarantined" Number?

Numbers only go into "Quarantine" if they have been activated and then cancelled. Quarantine is a period of time during which only the original customer and allocatee may reactivate the number. No one else can use the number while it is in quarantine. Quarantine is used to avoid the scenario where people make mistaken calls because they are unaware the service has been cancelled and reused for a new service.

Further information about the Annual Numbering Charges

For further information about the Annual Numbering Charge, please contact the ACMA on (03) 9963 6800 or follow this link to the ACMA's web site:

http://www.acma.gov.au/WEB/STANDARD/pc=PC_2467